

From: [customerservice@rcgdirect.com](mailto:customerservice@rcgdirect.com) Sent: Thursday, July 12, 2012 6:23 AM To: Subject: Message from Les Rosenthal, Bob Collins and Scott Gordon

## ROSENTHAL COLLINS GROUP

July 11, 2012

Dear RCG Customer:

The bad actions of a few tarnish the good work of so many.

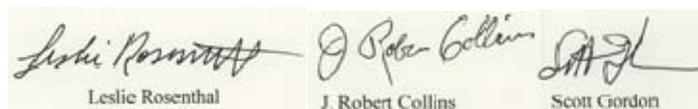
The American futures industry as a whole is being tarred by the actions of a few who have no regard for the rule of law or regulation.

Do the actions of those with criminal intent or character flaws call for an entire industry to be branded untrustworthy? We think not!

What can a firm like RCG do to make our valued customer base feel comfortable during these stressful times?

- We can point to our lengthy existence as we trace our origins back to 1923
- We can point to the fact that we have a strong balance sheet, and we have our own money at risk in our capital structure
- We can point to the fact that we meet reporting requirements to regulatory agencies on a daily basis
- We can point to our leadership experience, as the firm is managed by individuals who have served as chairmen of three exchanges
- We can point to the fact that we have been clearing member of U.S. Exchanges for decades
- We can point to the fact that our principals have a long-standing personal relationships with many of our customers
- We can point to the fact that we have one of the most transparent approaches to business in the industry. For more than ten years, we have publicly displayed our audited financial statements on our website. And, beginning in December 2011, we have also published a detailed breakdown of our investment of customer funds for each month-end.

Our customers can rest assured that we have a track record of transparency and a profound commitment to restoring confidence in our industry.



Leslie Rosenthal      J. Robert Collins      Scott Gordon

**ROSENTHAL COLLINS GROUP, LLC**  
216 West Jackson Boulevard Chicago, Illinois 60606 Phone (312) 460-9200  
[www.rcgdirect.com](http://www.rcgdirect.com)